

Suspension from participation in the Scheme

Suspension from participation in the Lifetime Support Scheme (the Scheme) refers to circumstances where a person's participation in the Scheme has been put on hold – this includes stopping the funding for treatment, care and support during this time.

How will I know if my participation in the Scheme has been suspended?

If the Lifetime Support Authority (LSA) makes the decision to suspend your participation in the Scheme your Service Planner will call you to let you know, and you will be notified in writing. This notification will include the specific reasons about why this decision was made.

Who can be suspended from participation in the Scheme?

If you're a participant of the Scheme then you may have your participation suspended if you don't adhere to the conditions outlined in the Scheme Rules.

This includes refusing or avoiding to undergo medical or other assessments relating to treatment, care and support provisions (the Scheme Rules Part 5 Rule 3).

The LSA requires:

- all participants to be assessed at certain times to ensure they're receiving necessary and reasonable treatment, care and support – especially as their needs may change over time.
- interim participants to be assessed when applicable to ascertain if they are eligible for lifetime participation.

These assessments are critical to making sure every participant receives the right services to maximise their recovery and quality of life.

What are the consequences of being suspended as a participant of the Scheme?

If your participation in the Scheme is suspended, the LSA won't pay for any of the treatment, care or support you receive during your suspended period.

If in the future you adhere to the conditions, such as undertaking the required assessments, and no longer have your participation suspended, you won't be able to recover any of the costs incurred during your suspended period (the Scheme Rules Part 1 Rule 7.2).

How can I lift the suspension?

If you have refused or avoided undergoing a medical or other assessment relating to your lifetime eligibility or treatment, care and support provisions, your suspension as a participant in the Scheme will end only when you have undertaken these assessments.

Contact your LSA Service Planner by email, through the online participant portal, or on 1300 880 849, to find out more about what you need to do to become an active participant of the Scheme again.

Can I lodge a dispute if I disagree with the decision to suspend my participation in the Scheme?

If you disagree with the reasons about why your participation in the Scheme was suspended, you can lodge a dispute (the Scheme Rules Part 3 Rule 5.1.2). To find out more, contact the LSA on 1300 880 849 or email us at lifetime.support@sa.gov.au.

For more about what's involved with lodging a dispute, read the [Resolving Disputes about Treatment, Care and Support Needs Information Sheet \(DC2\)](#) on the LSA website, www.lifetimesupport.sa.gov.au.